
imHosted | Web Hosting Knowledge Base

Multi-Hosted Domains Category

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Multi-Hosted Domains

What are Multi-Hosted Domains?

Some web hosting accounts have the ability to support multiple domain names pointing to separate directories (web sites) within your main account. We call such domains multi-hosted domains.

Multi-hosted domain support is ideal for webmasters, Internet marketers, and anyone else who runs multiple sites but does not require each site to be on a separate full-featured account.

Important details about Multi-Hosted domains..

Multi-hosted domains function just like any other domain from the visitor's/browser's point of view. If you have a multi-hosted domain "multihosted.com" and your visitor types "www.multihosted.com" into the browser, the browser's address bar will show "http://www.multihosted.com" and not "http://www.maindomain.com/multihosted". If your visitor navigates to another page, the browser will accordingly show "http://www.multihosted.com/anotherpage.html", just like it should.

Multi-hosted domains are not the same as multiple domain parking (pointing multiple domains to the front page of your main domain).

All multi-hosted domain names share the same IP address, control panel, disk space, data transfer, MySQL databases and other resources provided in your main account.

Multi-hosted domains do not have their own POP email accounts. However, each multi-hosted domain comes with a catch-all address that automatically forwards all incoming email to your main domain's POP account.

Multi-hosted domains, unlike your main account domain, cannot have their own subdomains (subdomain.multihosted.com) or SSL certificates.

Multi-hosted domains have their own CGI-BIN.

How do I create an additional domain on my Multi-Hosted account?

Follow these steps:

Login to your control panel

Click on "Sub-Domains"

Type in a name and click Add.

If you receive an error, open a ticket and request for sub-domains to be enabled. If your domain is not pointing to our nameserver and is still in the progress of been transferred, you CANNOT create sub-domains. You will have to wait until your domain has fully propagated before you can create sub-domains).

After adding your sub-domain, a new directory will be created using the name you supplied earlier.

Now you will need to open a support ticket and tell us the domain you want pointed.

Example support ticket:

<I>Hi,

Please point multihosted.com to multi.mysite.com

or

Please point multihosted.com to mysite.com/multi/

</!>

You can skip the process of creating a sub-domain and simply tell us to point to a sub-directory. A CGI-BIN will not be created if you choose this method.

Why can't I create sub-domains?

NOTE: If your domain is not pointing to our nameserver and is still in the process of been transferred, you CANNOT create sub-domains. You will have to wait until your domain has successfully propagated before you can create sub-domains.

Here's a simple way to check if your domain has propagated.

Jump to DOS-PROMPT and enter the command
"TRACERT yourdomain.com"

Example output:

Tracing route to mysite.com [123.123.123.123]

If the IP output shows the same IP values that's listed in your welcome letter, then your domain is pointing to our nameserver. You can begin adding sub-domains!

How do I add an FTP Account for my additional domain?

Follow these steps:

Login to your control panel

Under the FTP Tab (near bottom right section)

Click "FTP Accounts"

Click "Add Account"

For the login field, enter the sub-domain name you used earlier.

Enter a password

Click "Create"

The login name will become the created directory. If you entered "joe", a directory called "joe" will be created under your "www/public_html" directory. If you already have a directory called "joe" then a new directory will not be created.

To login to your FTP account use the following settings in your FTP software.

hostname: yourdomain.com or your IP address

login: username@yourdomain.com (joe@yourdomain.com)

password: enter_your_password

Users will only have access to the directory you created. If you created a login name called "joe". Then once logged in, joe can only access the "joe" directory and anything below that, e.g. yourdomain.com/joe/test/. Joe will not be able to access any directory higher than his directory.

How do create an addon (adding another domain to your account)

Procedure For Addon Domains:

1. Register your new domain name.
2. Log into your Cpanel and click on the "ADD ON" icon.
3. Enter your domain name in the first field.
4. Where it says username/domain/directory, enter ONLY your domain name again. (its worded confusingly - but you REALLY only want to enter your domain name there)
5. Enter your choice of a password, where indicated.

Click on the button to create your add on domain.

To upload files to your new added on domain, log into your master account via FTP. You will see the new account, listed by domain name, under your master /public_html folder.